

# Cortina Newsletter

1st Quarter 2017

[www.cortinahoa.com](http://www.cortinahoa.com)

## New Management Company Hours

In order to offer more opportunities for homeowners to stop in at the office, our management company, Renaissance has decided to extend their office hours.

Mon. – Thurs: 8AM – 5:30PM  
Friday – Sunday: CLOSED

If you have any questions, feel free to contact Renaissance at (480) 813-6788.



## No Parking on 188th Street

The Town of Queen Creek recently installed “No Parking” signs along 188<sup>th</sup> Street, due to congestion and traffic flow issues. Residents should be aware that their vehicles will be ticketed if they park along the street there.

There have been numerous close-calls between pedestrians and vehicles due to street parking in that area. Please remember to slow down and drive carefully through the area, as well as park only in designated spaces. The Maricopa County Sheriff’s Office will ticket vehicles parked in the “No Parking” zones.

A photograph of a woman with curly hair, wearing a blue denim shirt, smiling. She has her arms crossed.

if you

- have great ideas for Cortina
- are interested in helping keeping Cortina's property values up
- like to get things done
- are low drama and good at working with your neighbors
- love your neighborhood and community & want to help

Then you should join our HOA board or one of our committees!

Cortina continues to be a great community because of homeowners who volunteer. We need your help!

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For a listing of events, please visit us online at [www.cortinahoa.com/social-calendar.html](http://www.cortinahoa.com/social-calendar.html). Residents can also find community documents and other important information on the website.

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## Cortina Homeowners Association Board

Chris Puckett ..... President  
 Grace Hart ..... Vice President  
 Tyler Hillstead ..... Treasurer  
 Joe Schiavone ..... Secretary  
 Katee Woffinden ..... Director

Cortina Property Manager  
 Renaissance Community Partners  
 480-813-6788  
 633 E. Ray Rd. • Suite 122  
 Gilbert, AZ 85296

### Important Phone Numbers

Police & Fire ..... 911  
 Maricopa County Sheriff  
 Non-Emergency  
 (602) 876-1011  
 Queen Creek Fire Community  
 Services  
 503-6353  
 Town of Queen Creek  
 503-6871

*The Cortina newsletter is a community publication from the Cortina Homeowners Association. We welcome all comments, contributions and letters. Please contact us at Renaissance Community Partners, 480-813-6788. Cortina Newsletter©2017*

# Pay Online Using PayLease

Cortina homeowners paying online via the Association website can now use PayLease. Any Payments made will be applied first to outstanding assessments, next towards late fees, then to collections costs and lastly to CC&R fines. Any payment made before and assessment is due will be applied to any unpaid balance.

Using PayLease has many benefits to residents and the association, including:

- Viewing your account balance before paying
- Making online payments via credit card or electronic check
- Setting up automatic payments for assessments, eliminating potential late fees
- One-time setup and lower handling fees
- PayLease Call Center for support and phone payments
- Viewing PayLease payment history

### Here's how to get started:

- Please visit [www.cortinahoa.com](http://www.cortinahoa.com) for instructions on how to register.
- Click on "Payments"
- Once registered, you can process a one- time payment and/or set up an AutoPay

Homeowners with questions about their current balance should contact the management company, Renaissance Community Partners. For questions or support from PayLease can visit <https://payleaseresidents.uservice.com/> or call (866) 729-5327.

## Next Meeting January 4<sup>th</sup>, 2017 – 7:30pm

The Cortina Homeowners Association Board meets on the first Wednesday of the month. All meetings are held at Cortina Elementary School, unless otherwise noted. Visit [www.cortinahoa.com](http://www.cortinahoa.com) for more information.

